Digital Inclusion Initiative



Pratt Is the Community Anchor for Digital Equity

- 324,552 Average Daily Visits
- 2,193,109 Wi-Fi Sessions Annually
- 1,031,070 Public Computer Sessions Annually
- **72,064** Computer Lab Users Annually
- 6,497 Individuals Trained Annually

Reimagining Public Computer Spaces







Current Spaces: No privacy, no social distancing, don't allow customers to meet their goals



Reimagining Public Computer Spaces





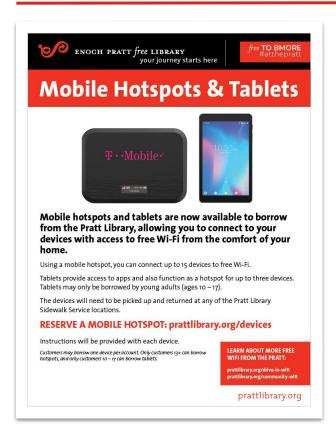


Image: Agati

Proposed Spaces: Professional, allow for co-working, privacy & social distancing.



Connectivity Expansion: Expand Hotspots & Laptops





- Expand existing pilot program loaning hotspots and laptops
- Most success is deploying hotspots + laptops and wrap-around services



Connectivity Expansion: Outdoor Wi-Fi





- Currently at 8 locations
- Expand to all 22 branches
- Access to services while our doors are closed



Connectivity Expansion: Outdoor Reading Rooms



Blount County, TN



Brooklyn, NY



Boston, MA

Create safe, comfortable outdoor spaces for people to use Wi-Fi outside of library buildings

Digital Navigator Program



- Placing staff Digital Navigators in every library branch to help customers one-on-one with tech needs
- Based on a national model



Youth Imagination and Engagement Centers







- 2 Centers located in libraries on East and West side of city
- Top of the line technology for teens to use
- Mentor network and dedicated staff to support
- Youth-led programming
- Based on national network of clubhouses and tech centers



How You Can Help

- Let the Mayor's Office know you support the Pratt's proposal by emailing <u>Mayor@baltimorecity.gov</u>
- Email your City Councilperson
- Tell your friends and neighbors about the Pratt's proposal

